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BERNADINE C. GINES
DEPUTY DIRECTOR
(SIGUNDO DIREKTOT)

April 7, 2022

Invitation For Bid GSA-021-22 Manage WiFi Services and Support

Questions and Concerns received from IT&E on March 14, 2022

1. SOW Item #4 Bidder will provide secured up to 100mbps symmetrical internet service for managed Wi-Fi solution. Please confirm that the requirement per location is 100Mbps symmetrical internet services for the managed Wi-Fi solution.

Response: Bidder will provide secured up to 100mbps symmetrical Internet service for the managed WIFI solution for each location.

2. Will a wireless solution be accepted for the delivery of internet services?

Response: Yes

3. Can vendor utilize existing conduits?

Response: No

4. Required delivery date, 90 Days after receipt of Purchase order. - Please clarify if this is calendar or business days.

Response: This will be 90 calendar days

5. Can work be done on weekends and after business hours?

Response: Yes. Prior work schedule must be approved by GBHWC.

6. Please provide floor plans for each location.

Response: Refer to Amendment #2

Questions and Concerns received from GTA on March 14, 2022

1. Please advise if GBHWC is requiring for WiFi coverage throughout the (2) entire facilities GBHWC 790 Gov. Carlos G. Camacho Road Tamuning Guam and Healing Hearts 215 Duenas Dr. Tamuning Guam 96913.

Response: Bidder will provide secured up to 100mbps symmetrical Internet service for the managed WIFI solution for each location.

2. Please advise if GBHWC would like vendor to install WiFi in the patient rooms or can vendor install the AP at the common areas/ hallway as long as signal reaches throughout the facility

Response: Bidder can install AP at the common areas/ hallway as long as quality signal reaches throughout the facility

3. Please advise if vendor will need any safety/security training before installing equipment.

Response: No

4. Specifications states that vendor is to provide a fully secured and robust managed WiFi solution. Please confirm if vendors must provide cybersecurity solution to include firewall, intrusion prevention, antivirus/antispyware, sandboxing, URL filtering, application control, etc.

Response: Yes

5. GBHWC CASD-I' Famagu-on'ta Ste. 109F J&G Commercial Center Hagatna, 96910 (Area = CASD). Does the attached picture "CASD SUITE 109 Combo" reflect the entire space that needs Wi-Fi coverage?

Response: Refer to Amendment #2

What are the size dimensions of the floorplan labeled F-109 in the attached picture "CASD SUITE 109 Combo"?

Response: Refer to Amendment #2

6. GBHWC HEALING HEARTS 215 Duenas Dr. Tamuning, Guam 96913 (Area = HH)

a. What are the size dimensions of the floor plan in the attached picture "HH 2"

Response: A more detail floor plan has been provided refer to Amendment #2

b. Since this is a small space, could we provide Asymmetrical speeds?

i. 50Mbps

Response: Bidder will provide secured up to 100mbps symmetrical Internet service for the managed WIFI solution for each location.

7. Please advise if the vendor needs to provide a 100M symmetrical wifi solution for all 4 locations Since GBHWC Healing Hearts is a smaller location, can vendor provide a DSL 50mbps solution to support the Wifi Services for the users?

Response: Bidder will provide secured up to 100mbps symmetrical Internet service for the managed WIFI solution for each location.

8. Please advise if GBHWC will allow for a wireless solution or if internet transport must be underground.

Response: All are acceptable.

9. In the event Fiber needs to be extended and permitting is required will GBHWC allow for a temporary DSL transport solution while working with DPW for fiber build.

Response: If a temporary solution meets the requirements while working with DPW for fiber build, then that solution can be excepted as long as the 90 calendar days is accomplished.

Questions and Concerns received from Pacific Data Systems on March 14, 2022

1. Please clarify if the 100mbps symmetrical Internet Services is for each location listed in Table 1.

Response: Bidder will provide secured up to 100mbps symmetrical Internet service for the managed WIFI solution for each location.

2. Please clarify if the offsite locations of the Guam Behavioral Health and Wellness Center (GBHWC) [Drug and Alcohol Treatment, I' Famgu-on'ta] have to be interconnected back to GBHWC. If so, please identify the bandwidth required.

Response: Since both programs/facility is next to each other, vendor can provide a solution as long as 100mbps symmetrical Internet service is provided.

3. Please identify the point of contact and contact information for this project should prospective vendors need additional site surveys.

Response: Site Visit was scheduled 9:00am Thursday, March 10, 2022. Refer to Amendment #2.

4. Please identify entities who will have access to these facilities and network configurations.

Response: GBHWC MIS/OTECH

5. The Drug and Alcohol Treatment, I' Famgu-on'ta locations are in leased private facilities. Please advise if GSA/GBHWC has secured permission from the landlord for the modifications that may be needed to provision services at these facilities.

Response: Yes, landlord has been notified, any changes to the building to provision services will be reported to landlord.

6. Please quantify the number of personnel to be trained and the number of training hours requested.

Response: Training will be with GBHWC MIS Staff (2) Vendor to provide number of hours needed for training.

Please Note: Clarification to the responses above must be submitted to the General Services Agency via fax (671-472-4217) and email to gsaprocurement@gsadoa.guam.gov no later than **5pm, Friday April 8, 2022.**

1 Claudia S. Acfalle 3/6/22
CLAUDIA S. ACFALLE
Chief Procurement Officer

Please Print
Acknowledgement Copy (Re-Fax to GSA)

Received By: _____
Date: _____
Company Name: _____
Fax to: 472-1227 or 472-4217
Email to: gsaprocurement@gsadoa.guam.gov